



PHS Second Hand Uniform Shop

Welcome to the information page for the PHS Second Hand Uniform Shop.

How does it work?

Once a month we will release a set of clean second hand uniform items onto the My Child At School app (MCAS). These items will be displayed under *Products* for purchase. Once they have been purchased we will then have a designated day that students can come into Student Services at lunchtime to collect the item. The dates for both of these will be in the tables below. All items are given a quality classification called a “Band”, description of each banding is in the table below. Please refer to the individual item description for specific comments.

It is important to note that all items will be sold as seen. Please refer to FAQ's below.

Quality Classification Bands

Band A+	Band A	Band B	Band C
New with tags or in the original bag.	Nearly new. No visible defects.	Minor defects that can include slightly noticeable bobbling, small paint spots, slight discolouration of white trim, a few pulled threads etc.	Moderate defects that are noticeable but fixable. This may include obvious bobbling, larger paint spots, tearing and small stains.

Release dates

2023-24
Friday 3rd May 2024
Friday 7th June 2024
Friday 5th July 2024

Mr James King, Headteacher

Park House School, Andover Road, Newbury RG14 6NQ
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Cutoff and Collection Dates

Cutoff date	Collection date
Friday 10th May	Friday 17th May 2024
Friday 14th June	Friday 21st June 2024
Friday 12th June	Friday 19th July 2024

FAQ's

Will my item be ready for collection day?

The cutoff date for purchasing items will be 5 working days before the collection date. If you purchase the item after the cutoff date your child will be unable to collect the item until the next collection date.

Can I return items?

For now we will be unable to facilitate returns or swaps. We would like to encourage parents to look at the item description and associated photos to judge whether the quality is sufficient. Extra measurements can be provided on request

Can I get a refund?

If for any reason we are unable to provide the item or a purchase was made in error we would be happy to refund you the amount through My Child At School.

If you have any further questions please do not hesitate to contact us office@parkhouseschool.org. Please quote the item number when asking any questions specific to an item.

Further notes

Please note that the My Child At School system will compress images and Blazers appear to have ink stains which are not reflected in reality.

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